

# Modernizing vehicle maintenance

Verizon Connect and Fleetio  
partner together to streamline  
maintenance processes, costs and  
business effects.



**verizon**<sup>✓</sup>  
**connect**





# Make vehicle maintenance priority #1

**Vehicle maintenance is critical to a fleet's success, but it often takes a back seat to other more urgent fleet-related priorities.**

Tracking time spent in the garage and the labor and parts costs is usually a manual process. It's no surprise, then, that maintenance tracking often gets pushed down on the priority list.

No matter the size of the fleet, keeping vehicles on the road and out of the garage should be viewed as a top priority to help keep the business running efficiently and profitably.

**Verizon Connect integration with Fleetio helps remove the manual work of monitoring maintenance.**

Data from Verizon Connect Reveal combines with Fleetio's end-to-end fleet maintenance solution, streamlining the overall process and making it easier to monitor maintenance work, time and cost.

The screenshot shows a vehicle profile for a "2011 Ford F150 Regular Cab". A callout bubble highlights "odometer" and "GPS data" with a refresh icon. Below the vehicle name, there are tabs for "Details", "Specs", "Engine & Transmission", "Wheels & Tires", "Fluids", "Purchase", and "Loan/Lease". The "Details" tab is active, showing "Vehicle Details" and "Stats". The "Vehicle Details" section includes the name "2011 Ford F150 Regular Cab". The "Stats" section includes "TOTAL COST / MILE" and "MILES / GALLON (US)".

**Use accurate data to make proactive decisions**

Verizon Connect Reveal helps you track preventative maintenance without interfering with a technician's schedule or a mechanic's job. You can see near real-time odometer readings and last-known vehicle location information, all remotely.



## Know what you're spending and where

Make sure your vehicles are consistently adding to your bottom line, rather than taking from it, by keeping an eye on repair costs, asset details and real cost per mile.

#	Status	Details	Vendor	Assigned to	Issue Date	Start Date
#1	Completed	<ul style="list-style-type: none"> <li>A/C Condenser Replacement</li> <li>100,000 Mile Service</li> <li>A/C Condenser Replacement</li> <li>A/C Diagnosis</li> </ul>		Matt chapman	21 Jul 2014	21 Jul 2014
#2	Completed	A/C Condenser Replacement	Barbados National Oil Company	Matt chapman	21 Jul 2014	21 Jul 2014
#7	Waiting for Parts	<ul style="list-style-type: none"> <li>Battery Replacement</li> </ul> <p>This is the second battery this vehicle has received in 6 months.</p>		Holly Chaney	10 Sep 2014	

## Complete the right work at the right time

Schedule and complete maintenance-specific work orders and view an itemized list of associated costs, along with the parts used and which mechanic completed the work.

Service Task & Schedule	Next Due	Subscribers
Oil Change every 3,000 miles	<ul style="list-style-type: none"> <li>about 1 month from now</li> <li>2,218.5 mi from now</li> </ul>	<ul style="list-style-type: none"> <li>2 subscribers</li> <li>Notification last sent 9 days ago</li> </ul>

## What you need to know, when you need to know it

Set up automated notifications and alerts to serve as reminders when critical vehicle maintenance is needed, rather than digging through paper records and risking delayed maintenance.

## The trickle-down effect of missed maintenance

Neglected vehicle maintenance affects more than just how a vehicle runs. It can create long-lasting consequences in several areas of a business that may not be identified easily or immediately, but can be impactful.



### Safety

When technicians operate unhealthy vehicles, their safety – and the safety of those around them – can be compromised. Poor maintenance can lead to roadside breakdowns or even accidents, which have trickle-down effects of their own.



### Productivity

The more time a vehicle spends in the garage, whether due to missed maintenance or an on-road incident, the less time it spends on the road. This downtime means your technicians are getting fewer jobs done, servicing fewer customers and ultimately, making less money for themselves and the business.



### Customer Service

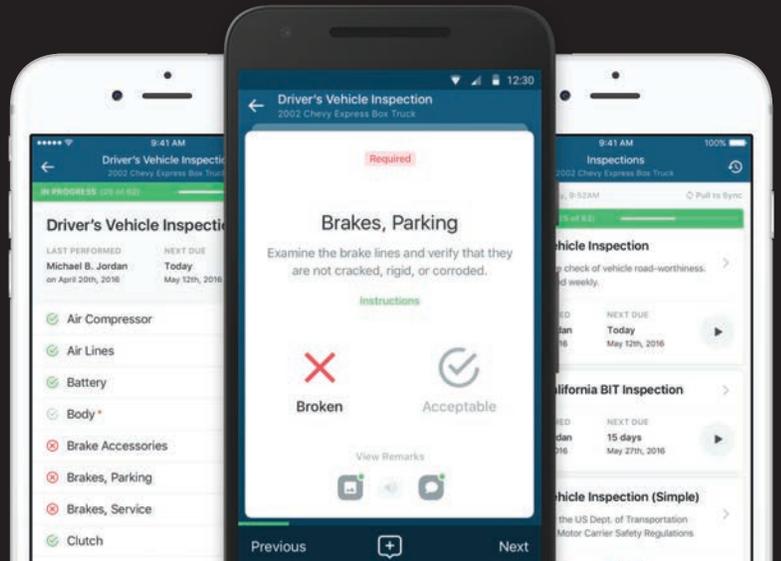
Delays of any kind, whether a breakdown or emergency repair, directly impact customers and their impression of your quality of service. Agitating customers could jeopardize timely payment and precious word-of-mouth business to friends and family.



### Revenue

Unhealthy vehicles can prevent your technicians from completing jobs on time, which in turn can increase customer complaints and compromise productivity. Effects on your bottom line can then adversely impact funding to other areas of the business.

# Simplifying the DVIR process, asset by asset



**Information that enables a fleet to address a minor maintenance issue before it turns into something bigger (and sometimes noisier) is extremely valuable.**

Driver vehicle inspection reports (DVIR) provide this kind of information and are federally required of commercial vehicle operators. DVIRs traditionally have been handled using the old paper-and-pencil method, which can be time consuming and carries the risk of incomplete or even missing forms.

Fleetmatics' partnership with Fleetio brings the ease of technology to this process, removing manual work and putting control back in your hands by helping you stay productive, compliant and profitable.

## **Keep work flowing with ease**

Configure inspection workflows based on your actual fleet operations to help uncover what defects need to be addressed immediately and keep critical maintenance needs on the top of the list.

## **Customization is key**

Choose from preloaded Federal Motor Carrier Safety Administration (FMCSA) compliant inspection forms or build a customized version to ensure inspections are appropriate for your fleet. Custom forms ensure you include the critical information your drivers need to conduct an inspection quickly and easily.

## **Say goodbye to paperwork**

Customized forms combined with automatic, electronic data collection means reports get done faster and more accurately, giving you back the time you would have otherwise spent on managing paperwork. Setting up alerts to notify you when asset maintenance is needed also helps get you out of the business of digging through paperwork.



Learn more at [verizonconnect.com](https://verizonconnect.com) or call 866.844.2235

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